



found

Approved and Used

FOUND APPROVED USED VEHICLE EXCHANGE POLICY - TERMS AND CONDITIONS

Customers buying a FOUND Approved and Used vehicle are entitled to a 30 day/1,000 mile exchange (whichever comes sooner). This means that, should you be dissatisfied for any reason, you are entitled to return your vehicle to the selling Dealer and have that vehicle exchanged for another providing the following terms and conditions have been met:

- The vehicle is returned to the selling Dealership within 30 days of the delivery date to you or within 1,000 miles (whichever comes sooner); and
- The selling dealer must be satisfied that you are a private purchaser; and
- The selling dealer is completely satisfied that you own the original vehicle and are fully entitled to exchange it.

You may choose any vehicle as a replacement, provided that:

- It is of an equal or higher price than the originally purchased vehicle; and
- It is available from the Dealers stock or another suitable source and meets the criteria for vehicle selection, inspection and certification; and
- You pay the Dealer the difference in price if you select a higher priced vehicle

If there is any damage of whatever kind caused to the vehicle since its delivery to you this must be rectified before the exchange is done or an agreement made with the selling Dealer allowing to cover these costs.

The car must be returned to its original sale condition if you have fitted any items of equipment to the car since its delivery to you – for example alloy wheels, spoilers, satellite navigation, telephone or other audio equipment. You are responsible for any costs involved.

The onus is on you to pay for and effect any changes regarding the termination, transfer or taking out or otherwise arranging the financing for the purchase of the original and replacement vehicle. The Dealer may be able to assist you if the vehicle was financed between you and the selling Dealer.

You are responsible for any additional costs that may be incurred for licensing or insuring the exchanged vehicle.

- If you have exchanged your vehicle under the 30 day/1,000 mile (whichever comes sooner) Vehicle Exchange Policy, that vehicle may only be subsequently exchanged for reasons of irreparable fault.